Acute Hospital Sharing Good Practice Event on Friday 10th February 2012.

Dignity for ALL:

Margaret Harries
Lead Nurse Older Adults
University Hospitals Birmingham
Margaret.Harries@uhb.nhs.uk
Dignity for All at UHB

• High profile project
• 388 Dignity Champions
• Dignity Workshops
• Dignity Team
• Dignity Clinical Educators
• Dignity framework
• Communication Strategy
• Report to Trust Board via Care Quality Group
• Annual Dignity Conference
• Winner Nursing Times Award 2011
• Dignity Rounds

Sue.Atkins@uhb.nhs.uk
Dignity for all

Care Rounds

Sue.Crossfield@uhb.nhs.uk
Four Key Dignity Themes

1. Dignity for all
2. Ability Not Disability
3. Behind Closed Doors
4. Delirious About Dementia
Dignity, privacy and continence

• Whatever their age and physical ability, people should wherever possible be able to choose to use the toilet in private.

Juliet.Miller@uhb.nhs.uk
Health care for ALL

Ability Not Disability

Adult abuse – what is it and what can you do about it?

Intranet site

My Hospital Book

Personal Information about me for Hospital and Healthcare

Produced by Birmingham Carers for People with communication difficulties, Carers and Professionals

My name is

I like to be called

Please glue or tape your photo here

Easy Read

Delivering the best in care

University Hospitals Birmingham NHS Foundation Trust

What to do if you are unhappy with our services

University Hospitals Birmingham NHS Foundation Trust
Ability Not Disability

Communication Box

BSL Fingerspelling Alphabet

The Hospital Communication Book

Queen Elizabeth Hospital Birmingham Charity

Delivering the best in care
Dignity Conference 2011
Experiential Workshops

Ability Not Disability
Another cup of tea and a slice of cake?: Meal times on acute hospital wards for frail older people

- Active engagement
- Social interaction
- Reduced isolation
- Familiar routine
- 'Mealtimes aren’t just about the food you eat: It’s about who you eat it with, where you sit, is it comfortable?'

Darren.Pratley@uhb.nhs.uk

Delirious About Dementia
Make Specialing Special

- Handover
- All About Me
- More About Me
- Specialing Bag
- Suggested activities
  - Pictures
  - Puzzles
  - Poems
  - Hand massage
- ABC charts

Phil.Walshe@uhb.nhs.uk
Summary Dignity at UHB

- Listening and learning from Patient Experience
- Board to ward support
- Champions are encouraged to stand up and speak out about their concerns
- Champions are given opportunities for training, development and celebration
- Champions are supported to make small changes that make a difference to patient dignity
- We use the Dignity network to share good practice trust wide
- We share locally, regionally and nationally